

ROGER+CHRIS

Furniture Delivery Checklist

Prior to departing our factory, your furniture was carefully inspected for structural and finishing flaws. Prior to packaging, the furniture was photographed to document its condition. Any issues with your furniture upon delivery have almost certainly been caused during the delivery process.

It is imperative that you or a qualified representative thoroughly inspects your furniture upon delivery. This is your responsibility. This inspection must take place while the delivery company is present. Please take time to review every item on the following checklist.

Note any and all flaws or damages on the bill of lading provided by the delivery team. Take multiple photos and send them to solutions@rogerandchris.com

BY SIGNING THE BILL OF LADING WITHOUT NOTING FLAWS OR DAMAGE, YOU ARE STATING THAT YOUR FURNITURE WAS DELIVERED IN PERFECT CONDITION. THIS MEANS THAT YOU ARE RELEASING THE DELIVERY COMPANY FROM RESPONSIBILITY FOR THE DAMAGE AND THAT YOU WILL BE RESPONSIBLE FOR ANY REPAIRS. DO NOT LET THE DELIVERY TEAM RUSH YOU INTO SIGNING THE BILL OF LADING.

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- _____ *Initial* Inspect the piece for any structural weaknesses – movement in the frame, creaking noises, or any unsteadiness.
- _____ *Initial* Inspect piece (particularly corners and arms) for scuffs, scratches, or cuts.
- _____ *Initial* Inspect all sides and back for any indentation.
- _____ *Initial* Inspect for any discoloration or staining on leather/fabric.
- _____ *Initial* Inspect beneath cushions – the denim underneath should be spotless.
- _____ *Initial* Inspect that all buttons and nails are intact and in good condition (if applicable).
- _____ *Initial* Inspect that sleeper mechanism and mattress are in good condition (if applicable).
- _____ *Initial* Inspect legs to ensure you have correct legs and that they are free from nicks or scratches.
- _____ *Initial* Inspect legs to confirm that they are tightened very securely to furniture.
- _____ *Initial* Inspect all seams to ensure no threads are loose.
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Questions or problems? Call us at 855-433-2233 Option 2!